



LIMITED WARRANTY TERMS AND CONDITIONS FOR r500 and r400 Series

Engravers Network, LLC. (hereinafter referred to as "EN") grants the buyer limited warranty for defects in workmanship and materials within the terms of the following warranty obligations. The remedies set forth herein shall constitute the sole and exclusive remedies of the buyer for any claims against EN. EN does not warrant any non-Rayjet equipment, components, or parts sold to the buyer; to the extent that EN may lawfully and contractually do so, EN hereby transfers and assigns to the buyer any warranty given to EN by the manufacturer of such equipment, components, or parts..

Start and Duration of Warranty:

The warranty period shall begin with the date of invoice by EN and continue from that date for the period described below. No extension of the original warranty period occurs by reason of any replacement, repair, or issuance of a credit or other compensation by or from EN in respect of a warranty claim.

12 Months	Housing, power supply, control boards, compressor for air assist, belts
12 Months	laser tube, exhaust system
12 Months	Water cooling unit

1....The standard warranty period is 12 months for most component parts and 12 months for r500 package system, subject to the duration limitations for claims based on the component parts listed above. 2 ... No warranty for optics will apply.

Conditions for Warranty

All warranty claims against EN are explicitly conditioned upon the buyer's completion of and/or compliance with each of the following:

1. All directions concerning the products, including those related to laser safety, in the instruction manuals and Safety and Pre-installation guide are followed exactly and all technical preconditions are fulfilled before installation.
2. The products are installed and/or brought into service (and initial instruction training is conducted) by a licensed Rayjet distributor/rep/service technician or per the r500/r400 Installation Guide.
3. The buyer operates the products in an environment as proscribed by EN (including by maintaining the appropriate room temperature, fuse protection, lens focus conditions, etc.) in the instruction/operation manual and the products are installed with an exhaust system purchased from EN. The predefined minimum requirements must be fulfilled and buyer must obtain prior written consent from EN for the warranty to remain valid when buyer uses any non-EN exhaust system with the products.
4. The buyer provides immediate, detailed notice of alleged defects in writing to EN and/or the authorized EN sales/service partner.

Content and Scope of Warranty

1. Defects that occur within the warranty period may be remedied by EN, at its option, by replacement, repair, or issuance of a credit in respect of the defective parts ("Spare parts Warranty"). Exchanged parts become EN's property. Shipping charges, for all warranty parts, will be at the expense of the customer. A "Core" charge may be required by EN to insure the return of replacement and defective parts.
2. In the event of un-repairable relevant defects, EN shall have the right, in its sole discretion, to choose a replacement of the machine with an equivalent machine.
3. Within the Spare parts Warranty, EN covers only the cost of material for exchange and/or the spare part, but not any other costs including labor and travel costs. The costs of wear and tear on all parts or for improper use of the machines or damage due to acts of God or other circumstances beyond EN's control are not covered by EN.

Exclusion of Warranty

All terms in the instruction manual and the servicing manual must be followed exactly to preserve buyer's warranty claims. Without limiting the foregoing, a claim will be excluded from warranty if any of the following conditions exist:

1. Improper installation and lack of training by a licensed Rayjet representative.
2. Improper operation or use, inadequate or improper maintenance, use of unsuitable accessories or operating material, improper ventilation, operation without adequate line-of-site to the Products, operation above rated load capacity, accident, alteration, abuse, or failure on the part of the buyer to ensure proper storage.
3. The product is altered or affected in any way by external influences, including damage during transport, power surges, damage to surface, misuse, damage by weathering or other natural phenomena.
4. Any Repair, alteration, or interference is made to the product except as explicitly authorized in the instruction manual or the servicing manual.
5. Any Repair, alteration, or interference is made to the product by unauthorized third parties.
6. USE CAUTION WHEN OPERATING PRODUCTS/FIRE HAZARD. EN will have no liability for any damages arising from use of any of the products in an out-of-focus environment, or failure to keep the area of operation free of debris, or unattended operation. In addition to voiding all warranties, buyer should be advised that a failure to use the products in accordance with the instruction manual, servicing manual, and this limited warranty could result in a fire hazard.
7. The use of parts not produced or supplied by EN invalidates all warranties.

Miscellaneous Provisions

1. All disputes arising between buyer and EN shall be determined in accordance with the laws of the State of Texas without regards to conflict of law principles. Any suit or other proceeding seeking to enforce any provision of this Limited Warranty shall be brought and entered against any party hereto exclusively in the courts of Tarrant County, Texas or of the United States District Court for Texas, and buyer irrevocably submits to jurisdiction therein for all claims.
2. EN shall not be liable to buyer under any circumstances for special damages, consequential damages, incidental damages, punitive damages, loss of profit, turnover, goodwill or expected savings. EN shall not be liable for direct or indirect damages or for any claims by third parties arising out of the use or inability to use of the product.
3. In the event that any provision of these warranty terms is or will become legally ineffective for any reason whatsoever, then this shall not affect the validity of the other provisions herein.
4. EN MAKES NO EXPRESS OR IMPLIED WARRANTIES RELATING TO THE PRODUCTS, INCLUDING IMPLIED WARRANTIES OF MERCHANTABILITY, NON-INFRINGEMENT, OR FITNESS FOR A PARTICULAR PURPOSE, OTHER THAN THE LIMITED WARRANTIES EXPRESSLY STATED IN THIS DOCUMENT. EXCEPT FOR AS PROVIDED HEREIN THE PRODUCTS ARE SOLD TO BUYER "AS IS."
5. Warranty valid only if the equipment is located and operated within the United States of America. All warranties apply to the original purchaser only and are non-transferable.